

# FIX-A-LOO®

## MILLENNIUM CISTERN

### INSTALLATION INSTRUCTIONS

We recommend installation by a licensed plumber. Consult our Plumbers Directory online at <https://fixatap.com.au/find-a-plumber> or via the QR code:

Ensure the backflow prevention complies with AS/NZS 3500.1 requirements. See fully labelled diagram, and read through all instructions prior to installing.

Do not use corrosive detergents or solvents containing chlorine or hypochlorite on the tank. Using these liquids can seriously damage the tank and its accessories, which may lead to leakage.

Water pressure range: 0.03MPa - 0.6MPa. Working temperature range: 0°C to 50°C.

Do not expose the cistern to hot objects.

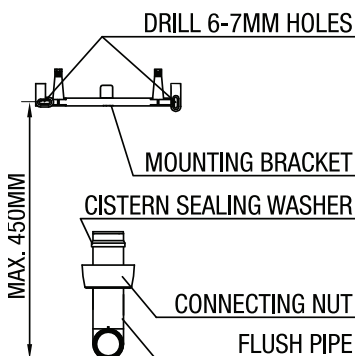
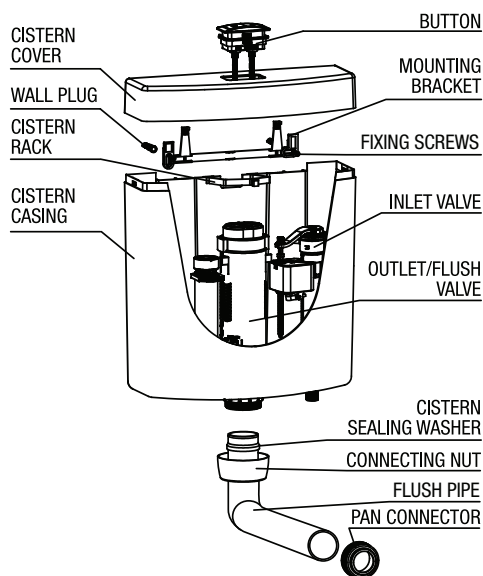
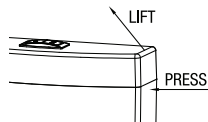


**WaterMark**  
AS 1172.2:2014  
WM-022616  
IAPMO R&T  
OCEANA PTY LTD



WELS Lic. 1675,  
4.5L Full Flush, 3.0L Half Flush,  
Average Flush 3.4L, 4 Stars.  
WELS Model Name: P125,  
WELS Reg. No.: L05701.

TO OPEN CISTERN COVER:



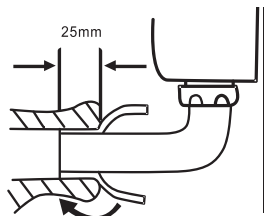
1. Note cistern measurements in the diagrams to the right, check that the pan is installed within the dimensions shown, and establish where to hang your cistern. The flush pipe can be cut to suit your desired wall height and pan fitting.

2. To open the cistern cover, press the top side of the cistern wall with the thumb of one hand, then lift the side of the cistern cover with the other hand (see diagram on left).

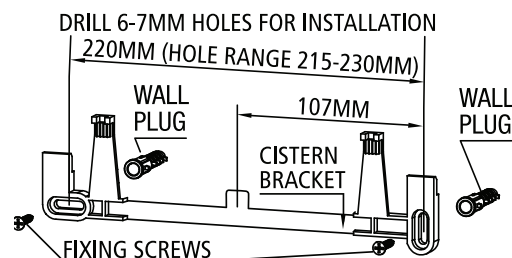
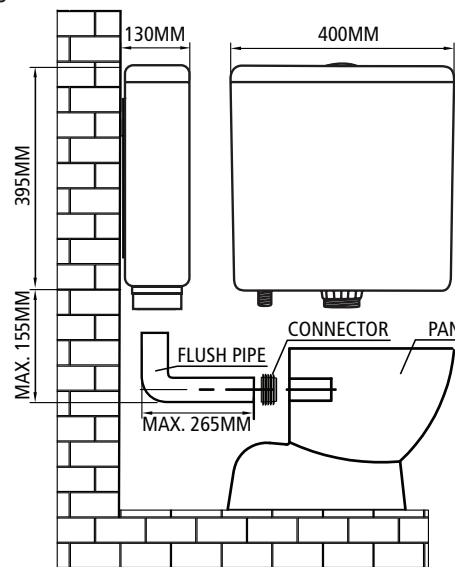
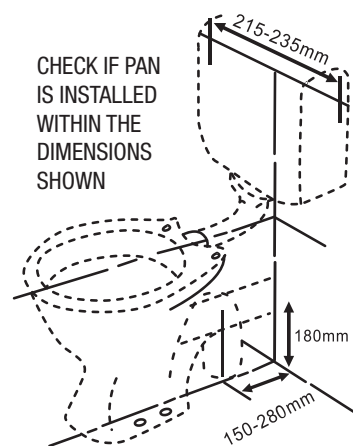
3. Attach the flush pipe with the longer section in the horizontal position. Place the pan connector onto the end of the longer section of the flush pipe, and insert into the back of the pan. If the flush pipe is too long, cut it to the correct size before inserting it into the pan.

4. To attach the cistern to the wall, establish the desired height (noting that there is approx. 29cm from the drill holes to the base of the cistern). Drill 6-7mm holes, then insert the wall plugs and attach the mounting bracket using the fixing screws. Ensure that it is level.

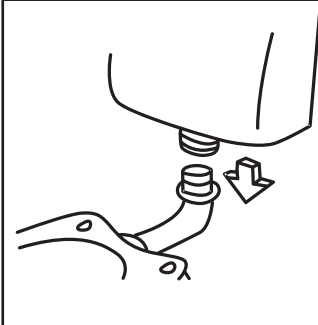
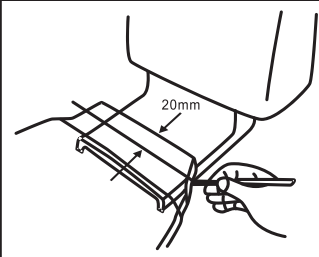
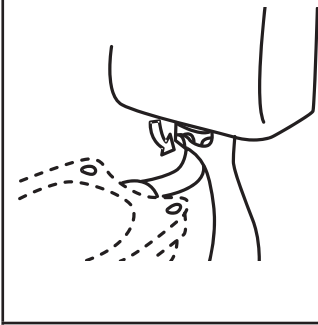
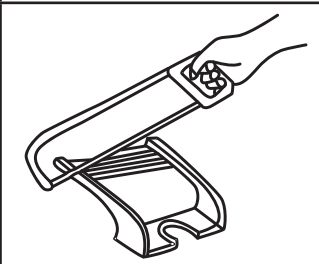
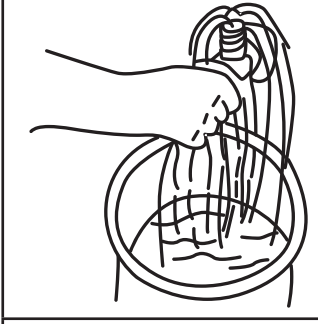
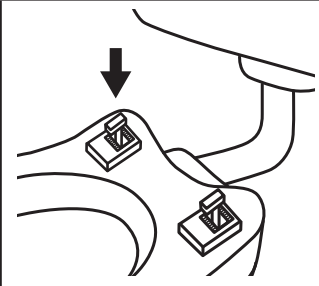

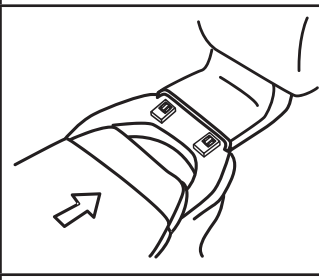
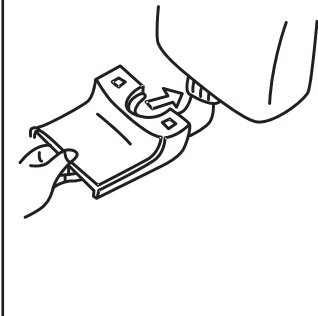
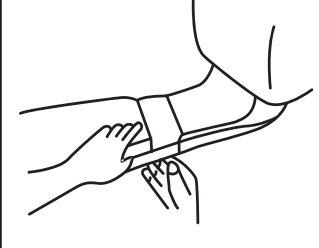
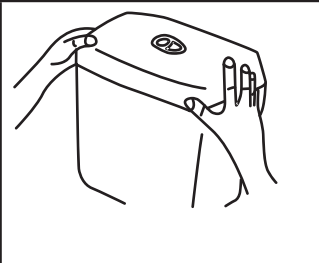
5. Add the connecting nut and cistern sealing washer to the flush pipe.



CHECK IF PAN IS INSTALLED WITHIN THE DIMENSIONS SHOWN



## INSTALLATION INSTRUCTIONS

	6. Hang the cistern securely onto the mounting rack and push the flush pipe into the base of the outlet valve within the cistern. The cistern can be levelled by adjusting the position of the mounting rack.		11. Place the toilet seat temporarily in position and mark the line as shown.
	7. With the cistern correctly positioned, screw the connecting nut onto the thread of the outlet valve and tighten the nut.		12. Remove the link and cut off the excess if required.
	8. Flush the water supply lines, connect water supply and check operation of cistern.		13. Install the seat bolts and bolt fixing plates. The bolt fixing plates can be faced towards the front or back depending on how the seat fits on your pan. The sides of the bolt head should rest on the grooves in the plate.
	9. Check the water level and if necessary adjust the inlet valve. The WL line on the inlet valve must always be 3cm above the overflow tube of the outlet valve.		14. Add plastic washers to the bolts from underneath the pan. Loosely attach the nuts, then fit the link. Slide the seat over the bolt fixing plates and the link.
	10. Loosen the connecting nut and click the link into place. The link should click into place flush with the base of the cistern.		15. Ensure that the seat and link are straight and correctly aligned to the toilet pan, then tighten the seat bolt nuts and the connecting nut.
			16. Fit the cistern lid, test push button operation and check for leaks.

Your cistern should have the inlet and outlet valves pre-installed, however occasionally some troubleshooting is required to fix minor issues. Please refer to the Troubleshooting chart for detailed suggestions.

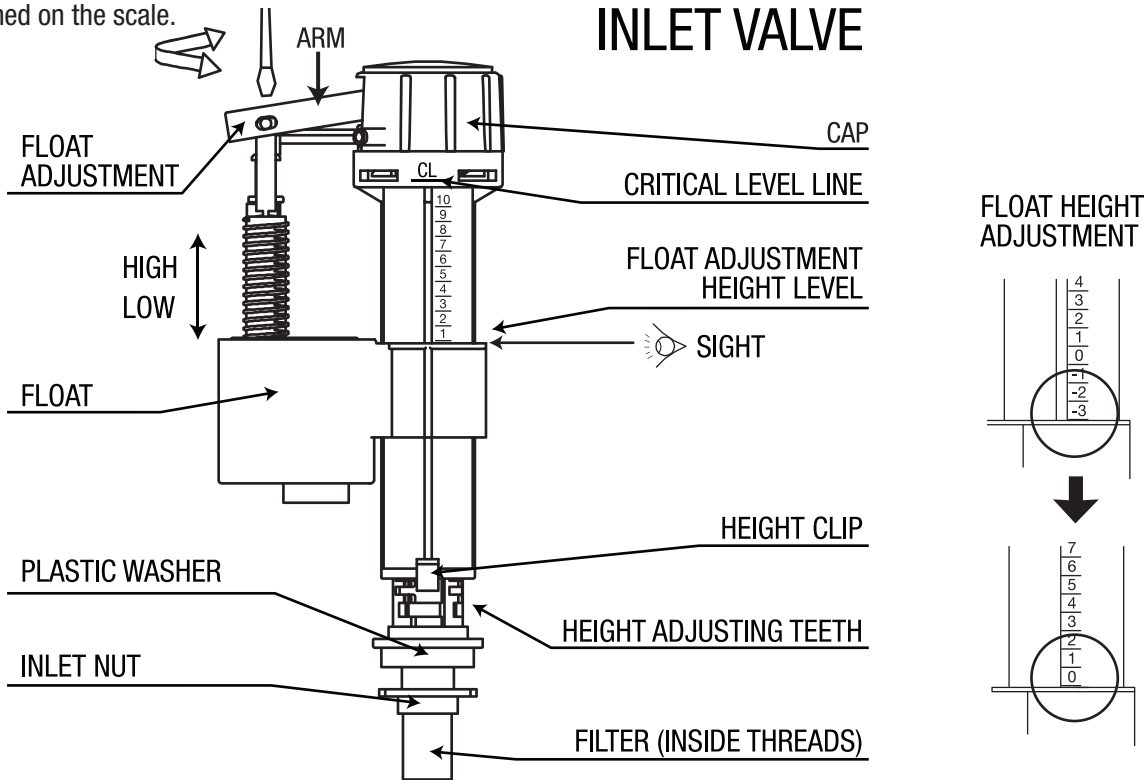
**FIX-A-TAP®**  
 AUSTRALIA PTY LTD  
 The Ultimate Plumbing Solution  
 PO Box 200 Wahroonga  
 NSW Australia 2076  
[www.fixatap.com.au](http://www.fixatap.com.au)

## ADJUSTMENT INSTRUCTIONS & DIAGRAMS

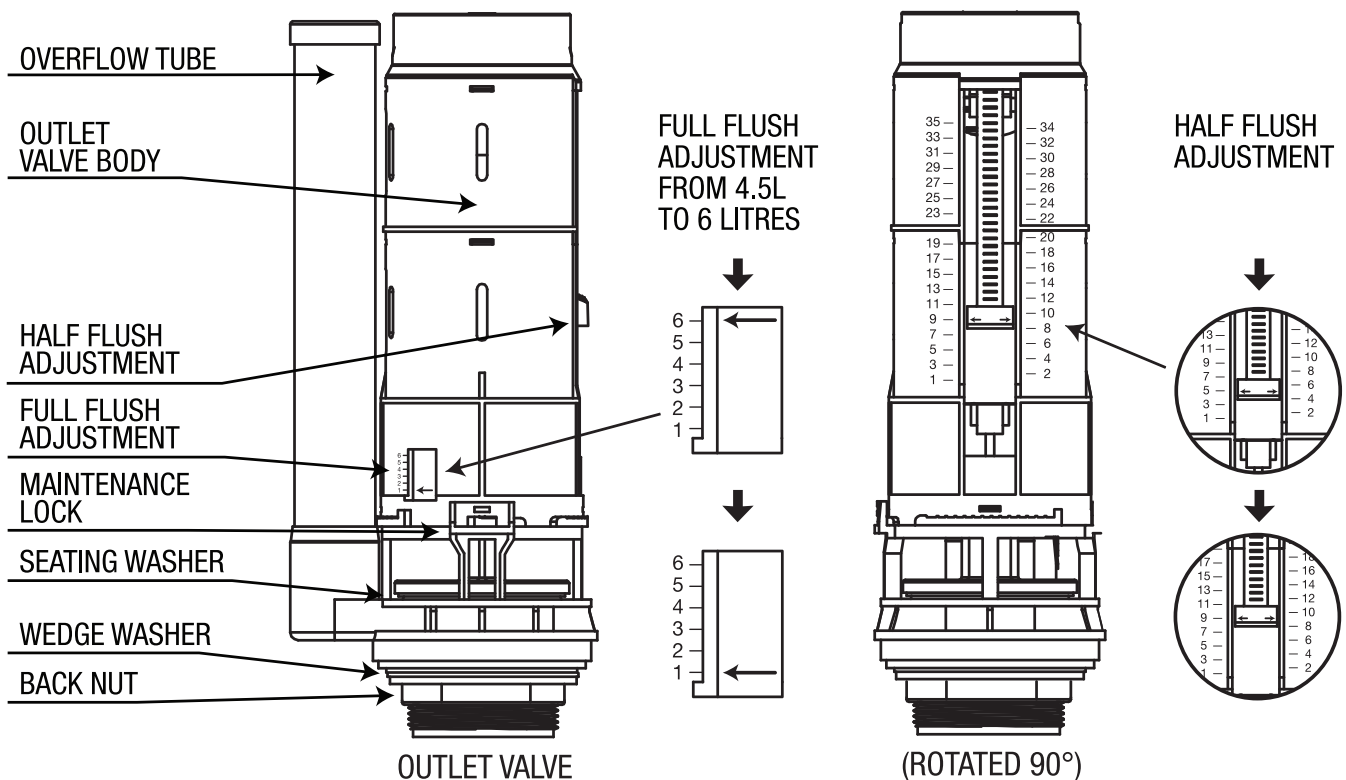
It is important that the Critical Level line is 3cm above the overflow tube. Adjust the height of the inlet valve using the Height Clip and the Height Adjusting Teeth to ensure that this is always the case. The Height Clip must be locked into place following any adjustment.

This cistern default setting is 4.5L full flush, and 3L half flush. To adjust the water volume to 6L/3L, follow the steps below:

**ADJUSTMENT OF INLET VALVE:** Use a screwdriver to adjust the rod from scale -3 to scale 0 when the top of the tank is aligned on the scale.



**ADJUSTMENT OF OUTLET VALVE:** Adjust the full flush clip from scale 6 to scale 1. Adjust the half flush clip from scale 5 to scale 9.



## TROUBLE SHOOTING

ISSUE	TROUBLESHOOTING SUGGESTIONS
The inlet valve is on the wrong side for your mini tap	The cistern base has holes in both sides. To switch sides, remove the inlet stopper, uninstall the inlet valve and reinstall both on opposite sides. Ensure that the inlet stopper and inlet valve are properly secured to prevent leakage of water.
The water level in the cistern is too high or too low	The water level can be varied by adjusting the float level on the inlet valve. For small adjustments, twist the micro float adjustment. For large adjustments, remove the height clip by pressing downwards, then twist the top part of the valve anti-clockwise to release the height adjusting teeth. Slide the valve up or down to the correct position, then twist the top part clockwise to lock in. Ensure the height clip is inserted back into place.
Inlet valve fails to access water	Ensure mini cistern tap and water source are turned on. If water is still not accessible, clean the white filter located at the bottom of the inlet valve. This filter can be easily removed with pliers. Rinse thoroughly, then reinsert.
Leakage from the inlet valve	Replace the rubber washer if required, and tighten the inlet nut. Ensure that the water connector is in good condition and is adequately tightened.
Leakage from outlet valve	Ensure that the button prongs are not too long, and that the seating washer is pushing against the base of the outlet valve. If problem persists, remove valve and rinse thoroughly to clear any debris. Replace seating washer (see instructions below) and wedge washer if required. Reinstall.
Inadequate draining when the button is pressed	The button prongs may be too short. Lengthen the prongs by unscrewing slightly to reduce the amount of thread in the button and tighten the black nut.
Water released is insufficient or excessive	Remove the outlet valve by twisting the body until it releases from the base, then adjust the full & half flush by adjusting the red levers located on the sides of the outlet valve.

## MAINTENANCE

**SEATING WASHER REPLACEMENT:** To replace the outlet valve seating washer, turn off water, flush toilet, and open the cistern lid. The top part of the outlet valve can easily be removed without the need to remove the flush pipe. Simply rotate the cylindrical valve in an anti-clockwise direction until the body is released from the base. Replace the seating washer, then reinstall the outlet valve body, and lock into position by twisting in a clockwise direction until the valve body is firmly locked into the base.

## PRODUCT WARRANTY

The product warranty runs for seven years from the date of purchase. Our products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other loss or damage. You are also entitled to have the goods repaired if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**WHAT IS COVERED:** This warranty covers any defects in materials or workmanship with the exception of the reasons stated below. The warranty covers the product used in normal domestic use only.

**WHAT IS NOT COVERED:** This warranty does not cover wear and tear to working parts, misuse or abuse, or discolourations due to exposure to sunlight or cleaning chemicals. The warranty does not cover the rubber components such as the wedge washer, the flush pipe ring, the seating washer, the rubber washers or the pan connector. These rubber components are covered by a 12 month warranty and should be replaced periodically as they wear out. We recommend installation by a licensed plumber. Warranty may be void if the product is incorrectly installed.

**CLAIM PROCEDURE:** If you believe you have a legitimate claim, contact FIX-A-TAP® Australia via our website at [www.fixatap.com.au](http://www.fixatap.com.au) to complete the warranty claim form. Alternatively you can contact our office on (02) 9476 7400. Any written correspondence should be sent to: FIX-A-TAP® Australia Pty Ltd, Units 1-2, 41 Leighton Place, Hornsby NSW 2077. Please keep your receipt for proof of purchase. Any expenses incurred in making the claim are the responsibility of the consumer.