

# Media Release

8 September 2021

## Bunnings to reopen stores outside of Auckland

Following the latest government announcement, from Wednesday 8 September, 29 Bunnings stores outside of Auckland will reopen for all customers under Alert Level 2 restrictions.

As always, we're committed to following the latest government advice and we have comprehensive measures in place to ensure customers can access the products they need safely as our stores reopen. All customers are required to wear a face covering when visiting our stores, unless medically exempt as well as register their visits with the New Zealand COVID Tracer App. We also require our team wear face coverings and check in when working in store. Anyone who does not own a smartphone will be required to sign-in using manual check-in forms available in store, our team members will be happy to assist, where required.

Ben Camire, Bunnings NZ Director, said "Our teams outside of Auckland are really pleased to be welcoming customers back into our stores.

"In line with government direction, we will have density limits in place, which means customers may need to queue for a short time before entering. We thank our customers in advance for their patience and for adhering to our COVID-safe measures and government requirements, such as wearing face coverings, physical distancing and registering their visits with the New Zealand COVID Tracer App.

Customers who prefer to shop online or who can't make it in store can still purchase their products via Click & Deliver, or our contactless Drive & Collect pick-up service, where products can be ordered online and collected from Bunnings' car parks, without customers needing to get out of their car," Ben said.

Under Alert Level 4, our stores in Auckland remain accessible to emergency services and trade customers who require items for urgent repairs or maintenance only. Retail customers can continue to purchase essential products online and have them delivered to their home.

- ENDS -

For media enquiries, please contact: [media@bunnings.co.nz](mailto:media@bunnings.co.nz)

The Bunnings logo, featuring the word "BUNNINGS" in a bold, white, sans-serif font. The letter "B" is stylized with a red diagonal stripe.

## **Details on additional measures in place at stores for team & customer safety:**

We've made a lot of changes to our stores as we work to ensure the safety of our team and customers.

These include:

- Face coverings must be worn by team and customers whilst in our stores
- Customers required to check-in using the NZ COVID Tracer app by using QR codes displayed
- Physical distancing measures, including floor markings of 2m
- Encouraging customers to use contactless payment where possible
- Monitoring and limiting, if necessary, the number of customers in-store
- Increased cleaning particularly for counters, trolleys and baskets using disinfectants
- Providing sanitiser for customers and team members

**BUNNINGS**

