## **Blauberg Australasia Pty Ltd**

ABN: 85 637 003 582 Ph: 1300 475-504

Email: info@blaubergventilation.com.au Website: www.blaubergventilation.com.au

**Head Office** 

Unit 5, 45 Eastern Creek Drive, Eastern Creek, NSW 2766



## **Blauberg Warranty**

- This warranty is given by Blauberg Australasia Pty Ltd, with an office at Unit 5, 45A Eastern Creek Drive, Eastern Creek, New South Wales 2766, Australia. Phone 1300 475-504;
- From the date of purchase, the original purchaser is entitled to free replacement parts, or a new unit for a period of five years;
- The defective parts or unit must be returned to the place of purchase, at your own cost before an exchange, or parts or unit will be given;
- A proof of purchase will be required before a warranty claim is accepted;
- The warranty will also not cover damage caused by misuse, neglect, shipping accident, incorrect or improper installation, voltage supply problems, unauthorised modification or repairs of any kind, exposure to corrosive conditions, exposure to weather and where no fault is found with the product;
- We will not cover any loss incurred by you in relation to the product or making the claim under this warranty including without limitation any costs associated with installation, reinstallation, or transporting the product.

## **Additional Information:**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement of the purchased product for a major failure of the product. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Our ventilation products also come with a five year limited warranty given by Blauberg Australasia Pty Ltd, with an office at Unit 5, 45 Eastern Creek Drive, Eastern Creek, New South Wales 2766, as set out in the instruction manual in the box. If your product does not provide the general features and functions described in the user documentation in the five year period after delivery to you, please call Blauberg Australasia Pty Ltd, ABN 85 637 003 582 on 1300 475-504 with details of your product, serial number and proof of purchase. You maybe required to return the ventilation product to the address listed, or the place of purchase, in which case such a return will be at your own cost. The benefits under this warranty are in addition to other rights and remedies that you may have at law.