



# 116 cm Tower Fan

### **USER MANUAL**

Model Number TF116RC



### Contents

	Page
Important Safety Instructions	3
Product Overview	5
Getting Started	7
Instructions	10
FAQs and Troubleshooting Guide	12
Other Useful Information	13

### **Important Safety Instructions**

Read this manual thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Make sure you understand all instructions and warnings. Keep the manual in a safe place for future reference, along with the completed warranty certificate, your purchase receipt and the original packaging. **Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:** 

- **Voltage:** Make sure your outlet voltage and circuit frequency correspond to the voltage stated on the appliance rating label.
- Water: To protect against fire and electric shock, do not immerse the cord, plug or fan in water or other liquid, or expose the electrical connections to water. Ensure your hands are dry before handling the plug or switching on the fan. Do not use the fan outdoors or on wet surfaces. Protect it from liquid spills.
- Damage: Check the power cord regularly for visible damage. If the cord is damaged, it must be replaced by the manufacturer, its authorised service centres or appropriately qualified personnel in order to avoid any hazards.
  WARNING! Do not pick up or operate the fan if the supply cord, plug or housing is damaged, or after it malfunctions or has been dropped or damaged in any manner. If damaged, contact our after sales support centre for advice.
- Protect the power cord:
  - Do not operate the fan with the cord coiled up; always fully unwind.
  - Do not twist or kink the cord or let it touch heated surfaces.
  - Do not put any stress on the cord where it connects to the product.
  - Never carry the fan by the cord.
  - Arrange the cord away from any traffic area so no one will trip over it.
  - Do not run the cord under carpeting or cover it with rugs or runners.
- Winding the cord: If winding the power cord, avoid tight bends as this could damage the cord.
- WARNING! No extension cord, no timer: Do not use this fan with an extension cord, plug adaptor, external timer or separate speed control device.
- **Connection:** To insert the plug, grasp it firmly and guide it into a separate electrical outlet. Do not use more than one electrical appliance at the same time on the same outlet.
- **Disconnection:** Do not use the power button as the sole means for disconnecting power. Always unplug the fan from the power outlet when it is not in use and before cleaning, servicing, moving or storing the appliance. Grasp the plug and remove it from the outlet, do not pull the cord when disconnecting at the mains.
- Attachments: The use of accessory attachments not recommended in this manual may cause injury or hazards.

### **Important Safety Instructions**

- **RCD:** Unless your home is already fitted with a residual current device (safety switch), we recommend installing an RCD with a rated residual operating current not exceeding 30 mA to provide additional safety protection when using electrical appliances. See your electrician for professional advice.
- **Domestic use only:** This fan is intended for indoor household use only. It is not suitable for commercial, industrial or outdoor use. Do not use it for anything other than its intended purpose, such as for drying clothes. Only use it as described in this manual. Any other use may cause fire, electric shock or injury.
- **Usage restriction:** This fan is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- **Children:** This fan is not a toy. Supervise children to ensure they do not play with it. Close supervision is necessary when any appliance is used by or near children. Keep the fan out of reach of children to prevent any accidents.
- WARNING! Do not leave unattended during use! Always switch it off and unplug when not in use, if left unattended and before cleaning and storing.
- Location: Place the fan on a dry, flat, stable surface to avoid overturning.
- Keep the top clear: Do not place anything on top of the fan.
- **Proper assembly:** Do not operate the fan until fully assembled with all parts. Do not disassemble or modify the appliance. Do not push any object into the appliance. Unauthorised use and technical modifications to the appliance can lead to danger to life and health.
- WARNING! DO NOT use the fan in the following areas:
  - \* near an open flame, a hot burner, oven or other source of high heat \* on a soft surface (such as carpet) or where it may tip over during use
  - \* outdoors or in areas of high humidity without suitable ventilation (such as in a bathroom, laundry area, near a sink, washer, pool or any source of water
  - \* near curtains or in tight corners, to enjoy maximum airflow
  - \* in areas where paint, petrol, etc. is stored and there is a risk of explosion or fire from flammable gases, or in areas where substances are being sprayed.
- CAUTION! Personal safety: Avoid contact with moving parts. Never insert fingers, pencils or any other objects through the grilles/housing when the fan is running. Keep hair and loose clothing well away from the fan when it is in use.
- Free airflow: Ensure nothing is blocking the air outlet and intake. Do not insert any objects into openings as this may cause an electric shock and/or fire hazard.
- **Misuse:** We accept no liability for any damages or personal injury caused by misuse of the product and/or failure to follow these instructions.

### **Product Overview**



**NOTE:** Due to continued product improvement, images and illustrations in this manual may vary slightly from the product purchased. All images in this manual are for reference purposes only. Parts are not necessarily pictured to scale.

### **Product Overview (Cont.)**



### **Control Panel**

- a POWER button
- b OSCILLATION button
- c TIMER button
- d MODE button
- e SPEED button
- f Timer indicators (0.5 hours, 1 hour, 2 hours, 4 hours)
- g Mode indicators (Natural and Sleep)
- h Oscillation indicator
- i Speed indicators (low, medium, high)

### Remote Control

- j ON/OFF button
- k OSCILLATION button
- I TIMER button
- m MODE button
- n SPEED button



### **Getting Started**

### Before first use

- **Unpacking:** This product has been packaged to protect it against transportation damage. Unpack the appliance and keep the original packaging carton and materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the appliance when it is not in use. In the event that the packaging is to be disposed of, please recycle it where possible.
- **Packaging disposal:** Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach and disposed of safely.
- **Inspection:** Unwind the cord to its full length and inspect it for damage. Do not use the appliance if the appliance or its cord have been damaged or are not working properly. In case of damage, contact our after sales support centre for advice on examination, repair or return of the damaged product.
- **Instructions:** Make sure you have read and understood all instructions and warnings in this manual. Refer to the product overview and parts illustrations to familiarise yourself with the product and identify all parts. Pay particular attention to the safety instructions on the previous pages.
- **Assembly:** The base of the tower fan is supplied unattached. Before using the fan, you must assemble the base. Instructions are provided on the following page. Do not operate the fan without the base securely attached.
- **Remote control:** The fan comes with a remote control, which is powered by two AAA batteries. After a period of use, when the batteries are exhausted, please replace them following the instructions on page 14.

# **Getting Started (Cont.)**

### Assembly

The stand must be fitted to the fan before use. The stand is supplied in two sections, upper and lower (Fig. 1). The lower section includes a guide for the power cable.

- Lay the tower fan on a flat, stable surface for assembly of the base stand. Stand the fan on its top surface so that the base is visible, holding it carefully in place. You may need to rest it on a soft material, such as a towel, to avoid scratching the control panel or your floor/ assembly surface.
- Place the upper half of the stand onto the base of the fan. This will align with three of the fixing pillars on the base.
- Place the lower half of the base over the upper half, ensuring that the power cable is not trapped under the stand. Use the four long screws to secure the stand to the fan (Fig. 2).





# **Getting Started (Cont.)**

- Use the two short screws to fix the two halves of the stand together (Fig. 3).
- Tuck the power cord into the guide so that is held close to the underside and exits through the slot in the side of the stand (Fig. 4).





#### WARNING!

Never use the fan until it is properly assembled and affixed securely on the base. The fan must only be operated in an upright position.

### Instructions

### Control panel or remote control operation

For your convenience, the buttons on the control panel operate the same functions as the remote control. Handle the remote control carefully; do not drop or throw it.

When using the remote control, make sure to maintain a distance of no more than 5 metres from the fan. Point the remote control towards the display at the front of the fan and ensure that nothing is obstructing the path of the signal.

### Setting up and powering on

Place the fully assembled tower fan on a dry, level and stable surface, taking into consideration all relevant safety advice from the previous pages.

Insert the plug into an appropriate 220–240 V $_{\rm \sim}$  electrical socket and switch on the power at the outlet.

Press the POWER button to power the fan on or set it to stand-by.

### Fan speed

Press the SPEED button, repeatedly, to adjust the fan speed to the desired level: low, medium or high. The respective indicator illuminates on the LED display.

### **Operation modes**

Press the MODE button to choose the operation mode from the three modes available: normal (no indicator light), natural  $\Re$  or sleep  $\odot^{z^{z}}$ .

- Normal: In this default mode the fan is operating at a constant speed. There is no corresponding indicator light. The fan will start in this mode.
- Natural A: The fan is simulating a natural breeze mode by cycling through various speeds.
- Sleep 😔<sup>z</sup>: If set to high or medium, the fan will reduce the fan speed gradually until it runs at low speed, ideal for resting.

# Instructions (Cont.)

### Oscillation

Press the OSC button to start and stop oscillation.

### Timer

The timer allows you to set the length of operation from 0.5 hour to 7.5 hours. The fan must be in use when setting the timer.

- Press the TIMER button to set the off-time in half hourly steps, up to a maximum of 7.5 hours.
- The indicator light(s) corresponding to the selected time will indicate. For instance, for a 6.5 hour timer, the 4, 2, and 0.5 indicators will illuminate. These lights will not change throughout the duration of the set time.
- When the timer expires, the fan will automatically switch to stand-by.

### FAQs and Troubleshooting Guide

If your fan fails to operate, or you experience any other problem with the appliance, check in the list of questions below for possible causes and solutions to common problems. Many problems can easily be solved without the need for a service call.

If the suggestions below do not help you solve the problem, please contact our after sales support centre for advice or to arrange a service. Before phoning for a service, please ensure that your fan is properly assembled and connected to your power supply.

- What are the differences between the speed and modes?
  - The SPEED button lets you set the fan blade speed to low, medium or high.
  - The MODE button lets you determine the mode of operation: normal (with constant wind speed), natural (a combination of different wind speeds) or sleep (a softer breeze for night-time).
- The fan does not work properly although it is properly connected and the outlet is working.
  - Check and ensure that the front and rear grilles are clean. Use a clean and dry brush (or vacuum cleaner brush attachment) to clean any dust or dirt off the openings, if necessary.
  - Also ensure that nothing is blocking the air intake.

#### • The remote control doesn't work.

- Check the battery status of the remote control and, if required, replace batteries with new ones (see page 14).
- Ensure that the remote control is being used within a 5 m range of the tower fan and that no obstacles are blocking the path of the signal.
- Also ensure that the remote control is clean, you may have to clean the buttons, which may get stuck if dirty. Use a well wrung out damp cloth for cleaning the remote control.

#### • The tower fan does not oscillate.

Check and ensure that nothing is obstructing the oscillation of the tower fan.

### **Other Useful Information**

#### WARNING!

- Before cleaning, maintenance or moving the fan, switch off the fan and unplug it from the wall outlet.
- Do not immerse the fan in water or other liquids. Do not spray it with liquids. Do not allow water to drip on or into the fan motor housing.
- Never use petrol, solvents, harsh detergents, or abrasive or alkaline cleaners on the fan.
- Never attempt to remove a front or rear grille (guard) for cleaning.

#### **Cleaning and maintenance**

- **Dusting:** Clean your fan periodically by lightly running a vacuum cleaner nozzle (soft brush) over the front and rear grilles to remove any dust or dirt that may have accumulated inside or on the unit. Alternatively, use a soft, dry cloth for dusting.
- **Stubborn stains:** Use a slightly damp, soapy cloth to remove stubborn stains from plastic parts, but be sure the cloth is not too wet and use caution around the air openings. Do not allow the motor or other electrical components to be exposed to water. After cleaning, dry the unit thoroughly with a soft cloth. Ensure the fan is completely dry before reuse.

#### Storage

Store the clean and dry fan in a safe, dry location, protected from dust. We recommend using the original carton for storage of the disassembled product. To disassemble, follow the base assembly instructions in reverse order. If you want to store the appliance fully assembled, place a plastic bag or piece of material over the top of the cleaned appliance for dust protection.

#### Service, repair and spare parts

- Apart from occasional battery replacement for the remote control (see page 14), the appliance requires no maintenance and contains no user-serviceable parts. Do not attempt to take it apart, repair or modify it.
- If the appliance is damaged, or when it is working abnormally, do not operate the fan or attempt to repair it yourself. The appliance must only be repaired by trained personnel. Contact our after sales support centre for advice on repair or replacement.
- Our after sales support centre stocks spare remote controls for this tower fan. To purchase a remote control, contact us at tempo.org/support or on 1300 886 649.

# **Other Useful Information (Cont.)**

### **Battery replacement**

The remote control is powered by 2 AAA batteries. Before use, please add batteries to the remote control following the instructions below:

- Remove the detachable cover from the remote control by pressing down and sliding outwards.
- Fit 2 x AAA batteries into the battery compartment, paying attention to the correct orientation marking.
- Replace the cover by sliding it back into the closed position.

#### **Battery precautions**

- Do not open the batteries or short-circuit them.
- Do not mix different types of batteries. Due to increased risk of leakage, empty batteries should be removed. The batteries should also be removed from the remote control if it is not being used for long periods.
- Only dispose of batteries when they are fully discharged.
- Never throw batteries into a fire or subject batteries to high temperatures.
- Used batteries should not be disposed of in household waste. Dispose of them in accordance with statutory regulations.

# **Other Useful Information (Cont.)**

Rated power	45 W
Rated voltage	220–240 V~
Rated frequency	50–60 Hz
Timer	7.5 hour timer
Fan speeds	3 (Low - Medium - High)
Mode settings	3 (Normal - Natural - Sleep)
Remote control	Powered by two AAA batteries
Dimensions (approx.)	116 (H) x 20.7 (W) x 18.5 (D) cm
Weight (approx.)	3.7 kg

### **Technical specifications**

#### Compliance

This appliance has been fully tested and meets all requirements as set out by standards AS/NZS 60335.1 and AS/NZS 60335.2.80.



This marking indicates that the appliance is suitable for use in tropical climates under ambient temperatures of 18 °C to 43 °C.



#### **CLASS II - DOUBLE INSULATED APPLIANCE**

This symbol indicates that the appliance has been designed in such a way that it does not require a safety connection to electrical earth (ground).



The RCM Mark (Regulatory Compliance Mark) indicates that the product complies with the relevant guidelines of the ACMA as well as corresponding government requirements for the safety of electrical devices.

## **Other Useful Information (Cont.)**

#### **Responsible disposal**



Packaging materials are recyclable. Please dispose of them responsibly for recycling.



At the end of its working life, make the appliance unserviceable by unplugging it from the power outlet and cutting the power cord.

Do not throw this appliance out with your household waste. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling.

Contact your local authorities for advice on recycling facilities in your area. Or find recycling scheme services listed on Planet Ark's website www.recyclingnearyou.com.au, or call Planet Ark on 1300 733 712.

This page has been left blank intentionally.

This page has been left blank intentionally.

This page has been left blank intentionally.

### Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

### Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, make sure to contact our After Sales Support Centre on (AU) 1300 886 649 or (NZ) 0800 836 761 for advice.

> Distributed by Tempo (Aust) Pty Ltd ABN 70 106 100 252 PO BOX 132, Frenchs Forest NSW 1640, Australia Customer Helpline: (AU) 1300 886 649 (NZ) 0800 836 761 Web Support: tempo.org/support

For an electronic copy of this manual, please contact our after sales support centre.

IM Version No: V1.0

Issue: May 2022