



Woodhouse Weatherproof® LOSP Treated Architectural Pine Limited Product Guarantee against termite and fungal decay

Woodhouse Weatherproof® Pink Primed LOSP Treated Architectural Pine (also referred to as Woodhouse Weatherproof®) is a range of eco-friendly, building products manufactured for outdoor use in structural and decorative applications. Woodhouse Weatherproof® can be used for external components such as handrails, cladding, fascia, trim moulding, door jambs, fencing and structural posts and beams.

All correctly installed Woodhouse Weatherproof® LOSP Treated Architectural Pine products are guaranteed to be resistant against termite/insect borer attack and fungal decay when used for construction in the Australian market. If a Woodhouse Weatherproof® product exhibits product failure due to termite/insect borer attack or fungal decay (wood rot) within the specified timeframes, the affected product/s will be rectified/repared or replaced according to the specified terms in this limited product guarantee. Please review the terms and exclusions outlined in this document for clarification of the limited product guarantee.

Our goods being Woodhouse Weatherproof® LOSP Treated Architectural Pine come with guarantees that cannot be excluded under the Australian Consumer Law. You the consumer is entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The limited guarantee only applies to Woodhouse Weatherproof® LOSP Treated Architectural Pine timber products and cover insect/termite attack and fungal decay. No other characteristics of the Woodhouse Weatherproof® range are covered under this limited product guarantee.

This limited guarantee is independent of any other warranties and legal protection which you, as the purchaser or owner, may have against the manufacturer or reseller of Woodhouse Weatherproof® LOSP Treated Architectural Pine building products, your builder or other parties; and does not limit or modify any other rights that you have under law.

Terms and Conditions

Woodhouse Weatherproof® exterior above ground timber products Limited Guarantee against decay and termites/insect borers.

1. Treatment Level

H3 general use – outdoors above ground

2. Specific Application Examples

Bearers, joists, fascia pergolas, cladding, hand rails, verandah posts, fence pickets

3. Conforming Preservatives

Preservative code number 64

4. Product replacement & labour costs Limited guarantee Period

10 years

5. Limited guarantee Period

Product replacement only 25 years

Notes:

1. Treatment levels are defined in Australian Standard 1604.1 and are a guide to the general severity of biological hazards (termites and decay fungi) that are expected in a range of timber application situations. See AS1604.1 Section 1 for further details.
2. The examples provided here are not exhaustive. Consult AS1604.1 or the Woodhouse Weatherproof® product information and website if you are unsure of the correct specification for a particular application.
3. There are a range of approved preservatives under Australian Standards that may be available in the market depending on the supplier and the type of timber product. Woodhouse Weatherproof® uses only preservative code number 64. Refer to AS1604.1 Appendix C for further information.
4. The Woodhouse Weatherproof® limited guarantee covers both product replacement and installation labour up to the period (T&C 4) from the date of supply (as shown on your purchase invoice from merchant). After that period has elapsed, the limited guarantee covers product replacement only up to the period specified in the section above. Subsequent owners of the property where the Woodhouse Weatherproof® products are installed are also covered by this limited guarantee from the original purchase date. See exclusions and limitations below.

Important Information for the Builder/ End User

It is important that all parties involved observe the following framework for the correct selection and subsequent application of any Woodhouse Weatherproof® products. Note that this limited guarantee covers the use of Woodhouse Weatherproof® products against fungal decay, termite attack and insect borers when used for outdoor construction and external building applications only.

Exclusions and Limitations

Subject to the Australian Consumer Law, this limited guarantee specifically limits and/or excludes claims, costs or damages against the Woodhouse Timber Company as follows:

- Deterioration of or damage to Woodhouse Weatherproof® product/s due to any other cause apart from fungal decay, termites or insect borers (such as but not limited to weathering, corrosion, bleaching, paint failure, mould & surface stains, checking, mechanical wear and tear, physical breakage due to overload and fire).
- Any inherent physical properties or qualities of wood itself such as strength, general appearance, knots and other imperfections, wane, shrinkage, swelling, splits, warping and twisting.
- Any minor or aesthetic damage that does not significantly affect the structural or functional capacity of the Woodhouse Weatherproof® product/s.
- Any Woodhouse Weatherproof® product/s used for an application for which it is not suitable for such as in-ground or in contact with the ground.
- Any Woodhouse Weatherproof® product/s that are rip sawn, re-dressed, or have the original dimensions significantly altered in any way (except for cutting to length and notching as required for fitting). Note: All end cuts, notches, rebates and drill holes must have a suitable preservative resealer applied (see resealing instructions), plus penetrating holes must be sealed closed to prevent water ingress.
- Any Woodhouse Weatherproof® wood products used in any structural application in a manner not consistent with the Building Code of Australia or in contravention of local building approvals, appropriate construction standards.
- Any other costs, damages, injury compensation or consequential losses to other property, the purchaser or any other party howsoever caused as a result of using the products (except where such liabilities by law cannot be excluded or limited).
- Disposal of any redundant wood products replaced under this limited guarantee.
- Any Woodhouse Weatherproof® product/s not installed in accordance with installation guidelines

- Woodhouse Timber Company reserves the right of site inspection and verification of any claims made under this limited guarantee. The Woodhouse Timber Company shall be entitled to reject any claim in whole or in part if any of the terms and conditions in this limited guarantee is not met in whole or in part.

Painting

Woodhouse Weatherproof timber is factory pre-primed pink. As timber is a natural product, the use of light colours for top coats is recommended (Light Reflective Value of 45 to 100). Use of dark colours (less than LRV of 45) will void warranty as it will have the potential to increase temperature and lead to resin bleed.

LOSP H3 Preservative Resealing Instructions

You must use an APVMA registered "in can" LOSP H3 preservative (such as Tanalised® ENSEAL CLEAR Timber Preservative or Protim® Solignum XJ Timber Preservative Clear) for resealing of all surfaces and freshly exposed faces resulting from cutting to length, notching/checking, rebating, bevelling, profiling and drilling. Failure to do so may void this guarantee.

Claiming under the Limited Guarantee

To seek to claim under the framework of the limited guarantee you must send a claim in writing to The Woodhouse Timber Company within 30 days of identifying the product fault/failure, together with the original or copy of your purchase invoice, or other proof that the product being claimed upon is in fact, Woodhouse Weatherproof® LOSP Treated Architectural Pine. Before accepting any claim we may require you to send photographs and or pieces of the faulty/failed product. The Woodhouse Timber Company will need to be permitted to inspect and test the claimed failed Woodhouse Weatherproof® product/s and any structure in which it is incorporated to determine the validity of your claim. The Woodhouse Timber Company will advise you of the outcome of any claim within a reasonable time. Your costs incurred of claiming under the limited guarantee will not be reimbursed to you.

Guarantee claims are to be made to:

**Attention: Product Manager
Woodhouse Timber Company
PO Box 487
Mt Ommaney QLD 4074**

The terms and conditions (including exclusions and limitations) in future versions of this limited guarantee may be varied without notice to existing guarantee holders. The version of the limited guarantee that is in place at the time of your purchase is the version that will apply to your claim. Woodhouse Weatherproof® LOSP Treated Architectural Pine is a registered trademark of the Woodhouse Timber Company.