

PRODUCT WARRANTY

5 Year Warranty. This warranty runs for five years from the date of purchase.

Our products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other loss or damage. You are also entitled to have the goods repaired if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

What is covered

This warranty covers any defects in materials or workmanship with the exception of the reasons stated below. The warranty covers the product used in normal domestic use.

What is not covered

This warranty does not cover wear and tear to working parts, misuse or abuse. It does not cover discolourations due to exposure to sunlight or cleaning chemicals.

Claim Procedure

If you believe you have a legitimate claim with your Hose please contact Fix-A-Tap Australia via our website at www.fixatap.com.au to complete the warranty claim form. Alternately you can contact our office on (02) 9476 7400. Any written correspondence should be sent to: Fix-A-Tap Australia, Unit 1, 41 Leighton Place, Asquith, NSW, 2077

Please keep your receipt for proof of purchase. Any expenses incurred in making the claim will be the responsibility of the consumer.

- **BOSTON** Washing Machine hoses are guaranteed to perform for at least 5 years from the date of purchase, providing the hose has been correctly installed.
- *The **BOSTON** Product Guarantee covers defective materials and faulty workmanship. Incorrect installation may void the Product Guarantee.