

10 YEAR PRODUCT GUARANTEE

Grates 2 Go Australia guarantees the workmanship of their channel and grates for ten [10] years. This guarantee covers the grate and channel [product] and not the installation.

Grates 2 Go Australia guarantees that the material used is either 316 or 304 grade stainless steel [whichever is specified]. Mill certificates can be provided if required.

"Tea Staining" is a maintenance or installation issue, and Grates 2 Go Australia can not control these factors. Please see our maintenance and care of stainless steel on our website.

Grates 2 Go Australia guarantees that in the case of a major failure the product will be refunded or replaced. If the failure is part of an incorrect installation, it is not covered by the guarantee.

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