

# TITAN® WARRANTY TERMS & CONDITIONS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is provided by Titan and is in addition to your rights under the Australian Consumer Law.

Titan products come with a warranty, from the date of proof of purchase, against any manufacturing faults and defects. The warranty periods are as follows:

Contractor and Commercial Products: 3 Years

Where replacement goods are supplied, the warranty is limited to the term of the original purchase.

Warranty applies only to the original purchaser and is not transferable.

This warranty does not cover products which are damaged as a result of any of the following:

- Unsuitable or abnormal usage
- Incorrect commissioning or fitting, removal or modification of any safety devices
- Repairs which are performed by unqualified or unauthorised persons, or do not involve genuine Titan parts
- Normal wear and tear
- Damaged in transport
- Faulty maintenance work, negligent handling, servicing or cleaning
- Unsuitable coating materials

To claim the warranty (Australia and New Zealand only) you should send or take your product (at your cost), with proof of purchase to one of the Authorised Titan Service Centres listed on the back of this Warranty. If found to be a warrantable claim, Titan, through its Authorised Service Agents will either repair or replace the product at its option free of charge and advise you when your replacement or repaired product is available for pick up by you.

Under this express Warranty Policy Titan is not liable for any loss or damage however arising as a result of the fault or defect in the products.

This express Warranty is subject to the purchaser providing satisfactory proof of purchase within Australia or New Zealand of the product to Titan or its Authorised Service Centres.

Titan reserves the right to perform any repairs in excess of those stated in our operating instructions.

**Please note:**

This Warranty Policy and Procedure supersedes all other warranty policies, procedures and documentation for products sold within Australia and New Zealand. Titan is managed in Australia and New Zealand by Wagner Spraytech Australia Pty Ltd.

**AUSTRALIAN CUSTOMERS**

Please send or take your product to any one of the Authorised Titan Service Centres listed on the reverse of this form.

**NEW ZEALAND CUSTOMERS**

Contact the Master Distributor listed below for your nearest Authorised Service Centre:

Paintworx, 70 Lady Ruby Drive, East Tamaki NZ 1730  
Telephone: (09) 271 2879

Purchaser: \_\_\_\_\_

Model: \_\_\_\_\_ Date: \_\_\_\_\_

Serial No: \_\_\_\_\_

**Store Stamp or Details:**

Signature: \_\_\_\_\_

Form No. T010216/V2



**CUSTOMER TO RETAIN THIS PORTION FOR THEIR RECORDS**



**THIS CARD SHOULD BE RETURNED TO TITAN TO ENSURE PROPER REGISTRATION**



NAME:	MODEL NUMBER:
COMPANY:	SERIAL NUMBER:
ADDRESS:	PURCHASE DATE:
	PURCHASED FROM:
POST CODE:	
MOBILE / PHONE:	SALES REPRESENTATIVE:
EMAIL:	

PLEASE TICK BOX IF YOU DO NOT WISH TO RECEIVE PROMOTIONAL INFORMATION FROM WAGNER SPRAYTECH AUSTRALIA.