

# 15 Year Limited Warranty for Manufacturing Defects

Driclad Pool Technology Pty Ltd ('us/we/our') is the manufacturer of the pool that you have recently purchased

1. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. In addition to your statutory rights, we agree, subject to the following causes, to repair or replace any manufacturing defects to the structural steel or resin components of this pool on the following basis:

**a. WALLS**

Year	1-5	6-8	9-11	12-15
% Covered	100%	80%	60%	50%

**b. POSTS & CHANNELS**

Year	1-5	6-8	9-11	12-15
% Covered	100%	80%	60%	50%

**c. DECKS & VERTICALS**

Year	1-5	6-8	9-11	12-15
% Covered	100%	80%	60%	50%

**d. SKIMMER**

Year	1	2
% Covered	100%	50%

3. We do not warrant against fair wear and tear, damage caused by misuse or negligence, including but not limited to, the pool not being installed in accordance with the installation instructions, unmaintained pool equipment and structure, not following the cleaning and care instructions, not using the pool equipment, such as automatic, electronic or salt chlorinator, recommended by us and not using the pool for its intended purpose (domestic swimming).
4. This warranty does not include the repair or replacement of defective pool equipment. You should refer to the pool equipment supplier and/or manufacturer for all claims relating to defects associated with the pool equipment.
5. This warranty does not include the repair or replacement of defective pool equipment. You should refer to the pool equipment supplier and/or manufacturer for all claims relating to defects associated with the pool equipment.
6. To claim under the warranty, you should contact us at the address below. You will be provided with a form to complete and return to us, together with your proof of purchase and maintenance records, provided by your local pool shop.
7. If we request to inspect any part(s) alleged to be defective, you must arrange, at your cost, for the part(s) to be delivered/made available for inspection at the retail outlet where the pool was purchased.
8. Any part(s) requested to be inspected by us, pursuant to paragraph 8 above, should first be cleaned and dried, as not to cause a health hazard.
9. If within warranty, we will repair or replace the structural steel or resin components, or the pool walls and return them to you at your expense.
10. This warranty is not transferrable.

**Manufacturers Contact Details:**

Driclad Pool Technology Pty Ltd CAN: 150 139 852  
Administration Building/254 Canterbury Road  
Bayswater Victoria 3153 Australia  
Ph +61 3 9729 3100 e-mail: [admin@driclad.com.au](mailto:admin@driclad.com.au)

**TO ACTIVATE THIS WARRANTY YOU MUST COMPLETE AND SEND THE COMPLETED POOL WARRANTY REGISTRATION FROM BELOW:**

**TO DRICLAD POOL TECHNOLOGY,  
ADMINISTRATION BUILDING,  
254 CANTERBURY ROAD,  
BAYSWATER VIC 3153 AUSTRALIA**

**WITHIN THIRTY DAYS OF DELIVERY OF THE POOL TO YOU.**

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**IMPORTANT – MAIL TODAY  
Pool Warranty Registration**

I certify that my Pool was purchased on \_\_\_\_\_ (date) from \_\_\_\_\_ (name of retail outlet)  
at \_\_\_\_\_ (location of retail outlet) and that have read and understand the  
warranty terms provided by Driclad Pool Technology Pty Ltd CAN 150 139 852.

Mr/Mrs/Miss/Other: \_\_\_\_\_ Name: \_\_\_\_\_ E-mail: \_\_\_\_\_

Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Country: \_\_\_\_\_ Tel: (\_\_\_\_) \_\_\_\_\_

Pool Shape: \_\_\_\_\_ Pool Size/Length: \_\_\_\_\_ Pool Model: \_\_\_\_\_

Pool Equipment/Accessories (include make and model): \_\_\_\_\_

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_